



शासकीय महाविद्यालय, सिलफिली, जिला-सूरजपुर (छ.ग.)

Government College, Silphili, Dist. Surajpur C.G.

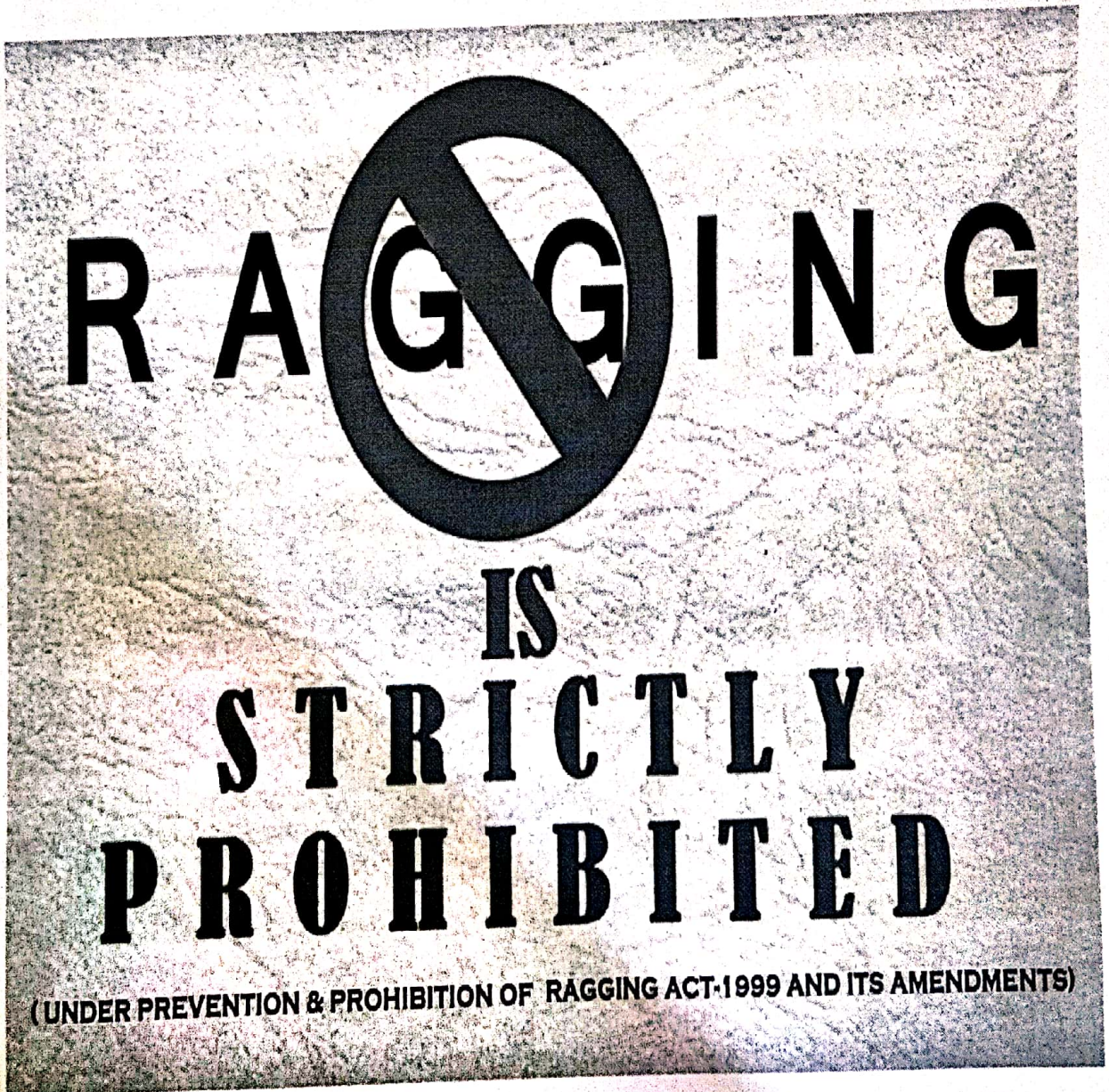
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DATE-28-09-2018

GRIEVANCE REDRESSAL POLICY

ORGANISATION WIDE AWARENESS AND UNDERTAKINGS ON POLICIES WITH
ZERO TOLERANCE



Ragging

Prohibition of Ragging in Educational Institutions Act 26 of 1997

Salient Features :

- ⇒ Ragging within or outside any educational institution is Prohibited.
- ⇒ Ragging means doing an act which causes or is likely to cause Insult or Annoyance of Fear or Apprehension or Threat or Intimidation or outrage of modesty or Injury to a student.

	Imprisonment upto		Fine upto
Teasing Embarrassing and Humiliation	6 Months	+	Rs. 1000/-
Assaulting or using criminal force or criminal intimidation	1 Year	+	Rs. 2000/-
Wrongfully restraining or confining or causing hurt	2 Years	+	Rs. 5000/-
Causing grievous hurt, kidnaping or rape or committing unnatural offence	5 Years	+	Rs. 10,000/-
Causing death or abetting suicide	10 Years	+	Rs. 50,000/-

[Signature]
Principal
Govt.-College Silphili
Dist.-Surajpur (C.G.)



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GRIEVANCE REDRESSAL POLICY

The College has a Students' Grievance Redressal Committee. The functions of the Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the officer in-charge of Students' Grievance Redressal Committee or Principal.

Objective:-

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Redressal Committee has been constituted for the redressal of the problems reported by the Students of the College with the following objectives:

☐ Upholding the dignity of the College by ensuring strike free atmosphere in the

College through promoting cordial Student-Student relationship and Student-teacher relationship etc.

- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box have been installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.


Responsibilities

- Provide an avenue for the aggrieved students to redress their individual grievances in order to have a healthy atmosphere among students, staff and management in the Institute.
- Discuss and resolve the grievances, if any received in writing from the concerned students.

Procedure:-

- The setting of the Grievance Redressal Committee for students will be widely published.
- The students may feel free to put up a grievance and drop it in boxes placed at conspicuous locations.
- The GRC will act upon those cases which have been forwarded along with the necessary documents.
- The GRC will take up only those matters which have not been solved by the different departments.
- Grievances related to fees etc will be taken up only if the relevant financial documents like demand drafts etc are attached.

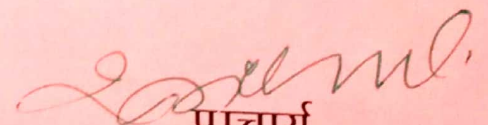
In order to comply with the Government regulation for addressing, student or Parent's grievance in a this Institution, "Grievance Redressal Committee" of the Government College Silphili has been constituted to inquire the nature and extent of grievance. The committee can suggest the final action to be initiated at the institutional level for the redressal of the same.


Principal
Govt.-College Silphili
Distt.-Surajpur (C.G.)

कार्यालय प्राचार्य शासकीय महाविद्यालय सिलफिली
जिला सूरजपुर

“रैगिंग दण्डनीय अपराध है”

- 1- कोई भी छात्र/छात्रा प्रत्यक्षतः या परोक्ष या अन्य प्रकार से रैगिंग में भाग नहीं लेगा।
- 2-रैगिंग करने या रैगिंग के लिए दुष्रेरित करने पर 05 वर्ष का करावास या 5000 रुपये जुर्माना या दोनो से दंडित किया जा सकेगा।
- 3-रैगिंग का अपराध संज्ञेय, अजमानतीय एवं अप्रशमनीय है।
- 4-रैगिंग के अभियुक्त छात्र को निलंबित/ संस्था में प्रवेश से वर्जित किया जा सकेगा।
- 5-रैगिंग का दोषी छात्र संस्था से निष्कासन का स्वयं जिम्मेदार होगा।
- 6-रैगिंग के अपराध में निष्कासित छात्र को किसी अन्य शैक्षणिक संस्था में राज्य के क्षेत्राधिकार के भीतर कम से कम तीन वर्ष की अवधि तक प्रवेश नहीं दिया जायेगा।


प्राचार्य